



SafeControl Store

Intelligent and efficient
management of all SafeStore
deposit locker systems

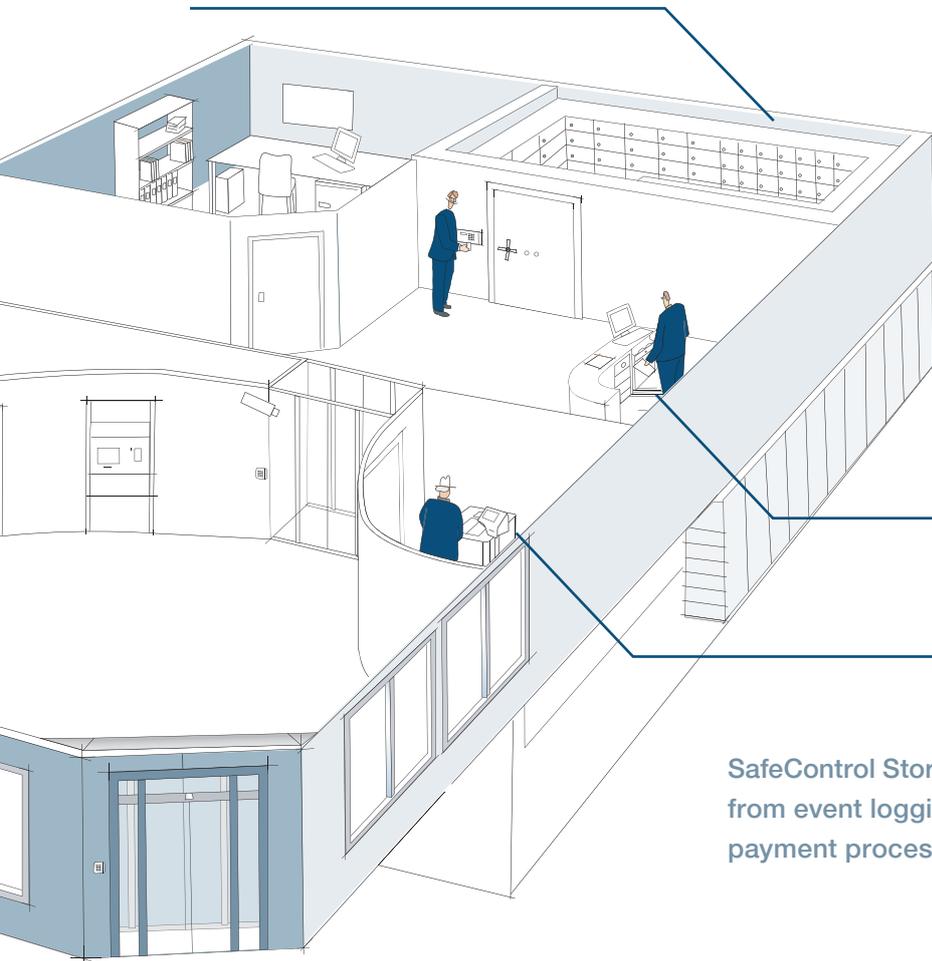
Intelligent and efficient management of all SafeStore deposit locker systems

SafeControl Store is a central software portal that allows you to manage your entire network of Gunnebo and non-Gunnebo deposit lockers. The system runs via a web browser and gives a real-time overview of the status of all lockers – no matter where they are located in the world. This enables remote monitoring and management of fully automated locker systems, such as SafeStore Auto, as well as electronic lockers, such as SafeStore 2000C or SafeStore 3000F.

10 Advantages and features

1. Full connectivity of all locker systems – fully automated, electronic and manufacturer independent
2. Reduction of administrative costs and staff time
3. Access to real-time statistics at all bank branches
4. Standardised forms for easier administration
5. More efficient payment processing
6. Centralised client database and audit trails
7. Continuous monitoring for maximum system
8. Immediate reporting of errors
9. Integration of biometrics possible
10. Browser-based user interface

SafeControl Store connects all SafeStore units to provide a complete overview of the current status in all branches.



Employees use SafeControl Store to reduce administrative work and to efficiently manage rental contracts and payment details from any PC.

Customers can access their lockers automatically with SafeStore Auto. SafeControl Store monitors access, keeps a history of events and stores all customer data.

SafeControl Store performs a wide range of functions, from event logging and service diagnostics to payment processing and contract management.

In use across the world

SafeControl Store has been tried and tested thousands of times: Currently, more than 2,600 systems with over 13,000 licences are in use in 50 countries on 6 continents. The system is available in 32 languages such as Chinese, Arabic and Cyrillic.

Quick access to comprehensive information

With the ability to generate reports at all levels – by branch, region, nationally or internationally – administrators quickly receive the relevant information and head office receive not only the insight they need into their entire deposit locker portfolio, but also a comparison of performance between branches.

SafeControl Store provides real-time information on many areas, from status reports and statistics to usage patterns, financial data and ROI calculations. The system also ensures that standardised data is collected from all SafeStore installations to facilitate internal auditing processes.

Fully integrated

With SafeControl Store, all types of deposit locker systems can be interconnected – not only the fully automated SafeStore Auto, but also conventional, electronic locker systems. This integration significantly reduces the effort required to manage data and lowers labour costs.

Standardised template forms

Centrally created templates for tenancy agreements, terms and conditions and other relevant documents are available to branch staff, making user administration much easier.

As all templates are stored centrally, the head office has complete control over the content, ensuring all processes are standardised. This avoids the costly administration of both different and multiple systems, all using diverse form types.

Smooth Payment processing

With SafeControl Store, fee models for deposit locker rental can be set centrally so that branches or individual employees cannot influence the pricing strategy at a local level. This allows the head office to react quickly if pricing needs to be changed. The fee model is fully customisable and can be tailored to differing customer segments, such as business or private customers.

In addition, the standardised and centralised billing through SafeControl Store reduces administrative costs.

Secure rights management

SafeControl Store offers the highest possible level of security to prevent unauthorised access to user data. Time-saving administration is provided by the central user administration. This allows authorised employees to quickly define user and group rights and to easily remove users from the system who are no longer required.

Centralised customer database

SafeControl Store provides a single, non-redundant database of all client data. The system also has a central archive, audit trail and backup function.

Data centre connection and data security

SafeControl Store offers a connection to various data centre applications, such as OS Plus¹. A backup service, in which the entire data stock is backed up, is part of every installation. The programme release is carried out according to the OPDV² standard, which was confirmed by a test procedure by the independent test centre SIZ³.

Implementation as a solution for banks

- SafeControl Store offers the ideal prerequisites for use in the IT-environment of a bank
- All data is stored in the server database and is available to the entire system
- Simple, cross-system search
- Encryption of all security-relevant data
- Maximum availability through a replication server

Maximum integration with OS Plus

Especially for users of an OS Plus system, such as those utilised in the savings bank environment, SafeControl Store is an optimal solution that has the following advantages:

- Complete connection to OS Plus via the web services of the Dynamic Interface (DynS)
- Bi-directional communication and synchronisation
- Synchronisation can be automatic and guarantees absolute data integrity
- Contract printing directly from OS Plus (publisher's own documents)
- Avoidance of duplicate customer data maintenance
- Very fast contract creation
- Automatic operator management and operator verification through OS Plus authorisation levels

1. OS Plus = One System Plus (Central banking software).

2. OPDV = Approval from an institute assigned by the Saving banks in Germany to check the software's compatibility with the bank's network.

3. SIZ = IT-Center of Saving Banks (Sparkassen Informatikzentrum) (it is the institute which is doing the OPDV approval).

Service on demand

SafeControl Store ensures that SafeStore systems provide the highest level of availability through pre-defined, automated troubleshooting workflows. The programme's monitoring functions guarantee that operations are maintained and ensure uninterrupted data flow and more efficient back-office processing.

An Event Monitoring Centre detects problems and immediately routes them to the right troubleshooting team. Depending on the nature of the problem, either a team is dispatched to fix the issue on-site or the deposit locker is serviced remotely, minimising interruptions.

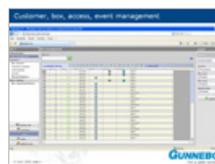
Once the problem is fixed, the status of the facility is automatically updated and the monitoring centre sees that the fault has been repaired.

SafeControl Store in use

Employees manage customers and deposit locker rental agreements in SafeControl Store. Deposit locker compartments can be assigned to several users and passed on to descendants.



Compartments are organised by size, status, availability or branch. Staff can also lock compartments, e.g. in the event of a late payment.



For additional security, a camera is attached to the terminal that takes a series of photos of the user when operating it. An automatic, GDPR⁴-compliant deletion of the recordings takes place after a programmable period. Customer-specific concepts are possible here.



Activity logs can be printed for several or individual units. Useful statistics can be created from the collected data.



All connected systems can be monitored centrally, allowing access to customer information and the management of compartments by unit.



4. GDPR = General Data Protection Regulation.